



ANDERSEN STERILIZERS

Preventative Maintenance & Repair

Responsive Service • Expert Technicians • Quality Workmanship

Protect Your Investment

Andersen Sterilizers has curated a top-notch team of expert field service technicians whose mission is to help you protect your investment. Our technicians are highly skilled and experienced in servicing Andersen's state-of-the-art ethylene oxide sterilizers. Technicians can be reached 24/7 and go above and beyond to meet your needs—promptly and efficiently. With attention to detail and a commitment to excellence, our exceptional technicians deliver unparalleled service and solutions. To learn more, visit sterility.com.

"Annual maintenance of your Andersen sterilizer guards against unexpected repairs and lost revenue due to down-time."

Daniel Woolhiser,
Sr. Technical Service Manager



Andersen Service Plans

	STANDARD one-time service	ADVANCED ann. maintenance agreement	PREMIER ann. maintenance agreement+
Service Agreement	X	✓	✓
24/7 Phone Support	✓	✓	✓
Andersen Certified Technician	✓	✓	✓
Safety Inspection & Maintenance	✓	✓	✓
Replace Worn Filter(s)	✓	✓	✓
Replace Tubing	✓	✓	✓
All Replacement Parts	X	X	✓
Emergency Repair	X	X	✓
Emergency Travel	X	X	✓
60-Point Service Report	✓	✓	✓

Preventative Maintenance

ANPROLENE

Clean sterilizer inside and out

Inspect tubing and fittings (replace if needed)

Inspect purge probe

Leak-check sterilizer and exhaust

Replace cabinet filter

Inspect/adjust door hinges

Inspect purge and vent pump performance

EOGAS 4

Clean sterilizer inside and out

Inspect tubing and fittings (replace if needed)

Inspect purge probes

Leak-check sterilizer and exhaust

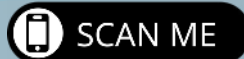
Replace cabinet filter

Replace label printer roll

Inspect/adjust door hinges

Calibrate temperature of cabinet

Inspect purge and vent pump performance



EOGAS 3

Clean sterilizer inside and out

Inspect exhaust blower and hardware

Inspect exhaust hose and clamps

Inspect/adjust door hinges

Inspect inner door hinge mountings

Inspect shelf brackets

Inspect UPS bracket bolts

Inspect vent gear and valve plates

Inspect door sensor and solenoid lock

Inspect circulation fan

Replace air filter

Replace label printer roll

Replace printer paper roll

Replace printer cartridge

Inspect and calibrate vacuum sensor

Calibrate temperature of cabinet

Verify air flow rate of exhaust blower



Proper preventative maintenance is key to the longevity, efficiency and reliability of your Andersen sterilizers. It is also the most cost-effective means of ensuring ongoing operations and reducing the risk of emergency repair costs.

FIELD SERVICE CONTACT
1.800.523.1276

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